

Dear TI-99/4A Home Computer Owner:

We at Texas Instruments consider the quality and safety of our products to be our top priority. Therefore, we want you to know that recent tests conducted by Texas Instruments indicate that the AC9500 and AC95000 power transformers shipped with the TI-99/4A Home Computer have a potential defect. Under certain unusual conditions, transformer failure could subject a computer operator to electrical shock.

Although we have received no reports of hazardous incidents of this kind, a safety adapter for use with most types of power transformers is enclosed for protection against the remote possibility of hazard.

You will not have to return your computer or your transformer. The safety adapter is simple to install, as shown in the enclosed installation instructions. Please follow these instructions as you attach the adapter.

You may have the type of power transformer whose adapter box plugs directly into the wall (shown as Transformer Type A on the enclosed installation instructions). If so, do <u>not</u> use the safety adapter. Call one of the toll-free numbers listed for more information.

Let us emphasize that, in normal usage, it is extremely unlikely that the conditions for a shock hazard would arise. However, for additional protection we encourage you to take the precautions described in the enclosed instructions.

We value you as our customer and hope that your TI-99/4A Home Computer will continue to be a valuable and enjoyable tool for you and your family.

Thank you for your cooperation.

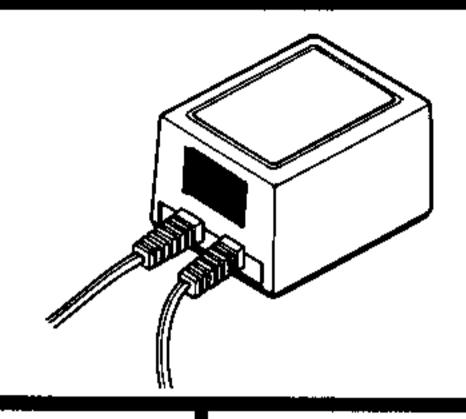


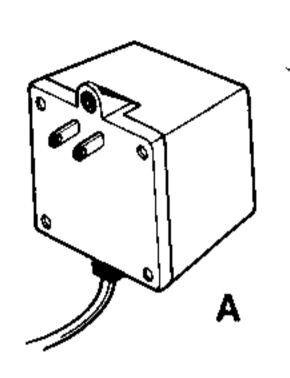
NOTICE

IMPORTANT POWER TRANSFORMER WARNING FOR YOUR TI-99/4A HOME COMPUTER

Recent tests conducted by Texas Instruments indicate that a small percentage of the AC9500 and AC95000 power transformers shipped with the TI-99/4A Home Computer could present an electrical shock hazard under certain unusual conditions.

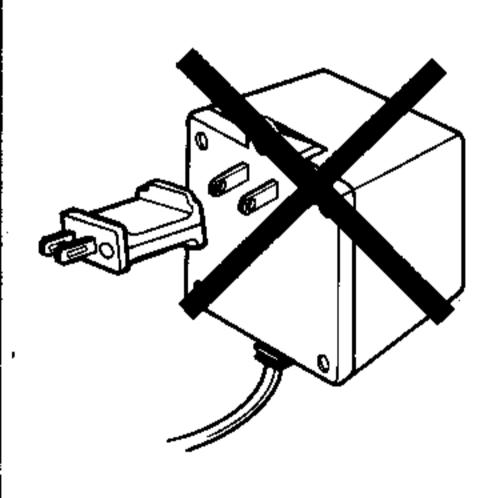
Note: Some transformers have already been corrected. These are marked with a green safety check label, as shown in the illustration. If your transformer is marked with a green label, you do not need to use the safety adapter.





INSTRUCTIONS FOR TRANSFORMER TYPE A

If you have the type of power transformer whose adapter box plugs directly into the wall (TYPE A), DO NOT USE THE SAFETY ADAPTER.

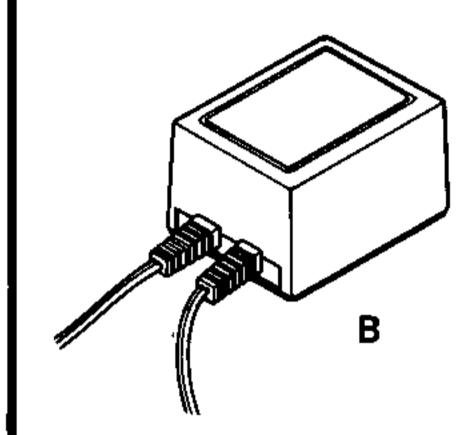


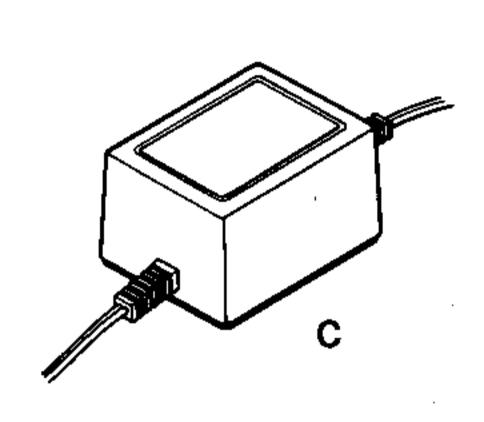
DO NOT USE THE SAFETY ADAPTER WITH TRANSFORMER TYPE A.

Call one of the toll-free numbers for more information.

The power transformers shown in illustrations A, B, and C have been shipped with the TI-99/4A Home Computer.

The enclosed transformer safety adapter provides protection against the remote possibility of electrical shock with transformer types B and C. Please follow the instructions below to connect the transformer to the safety adapter.





INSTRUCTIONS FOR TRANSFORMER TYPES B AND C

- 1. Turn the computer and all attached peripherals OFF.
- 2. Disconnect the transformer from the wall outlet.
- Plug the transformer cord into the receptacle on the safety adapter, and press firmly.

DO NOT REMOVE THE SAFETY ADAPTER FROM THE TRANSFORMER CORD ONCE IT IS ATTACHED.

- 4. Plug the safety adapter into the wall outlet.
- 5. Turn the computer and peripherals ON, and continue as usual.

If at any time your system does not function, the problem may be a broken fuse in the safety adapter. Check to see that there is power at the wall socket by plugging another appliance into it. If there is power, call one of the toll-free numbers listed below.

If you have any questions or if you know someone who has not received this letter, please call one of these toll-free numbers:

- 1-800-858-4565
- 1-800-858-1802
- 1-800-527-3550 (outside Texas only)

